info@aardvark-hosting.nl
https://www.sebastiaanjanus.nl
(+31) 6 13 45 41 84

SEBASTIAAN JANUS

PROFILE

I'm a widely experienced system engineer, with a broad knowledge of Windows Server environments, from multi-forest domains to terminal servers with remote access. I'm known to be very customer friendly and client focused. Over the years I've grown from a technical service desk-engineer to an independent working, certified senior system engineer, focused on windows-based server maintenance and large-scale migrations. My knowledge and expertise make me an excellent consultant, able to estimate the costs against the wishes of a client and providing the proper solution needed. I've been working in several countries in international environments. I'm looking for a job where I will be able to grow on a technical level and make myself valuable to both the company and the clients.

- More than 20 years of experience in the IT-field with recognized strengths in account maintenance, problem-solving and troubleshooting, sales staff support, and planning/implementing proactive procedures and systems to avoid problems in the first place

- Highly experienced in large enterprise domain migrations

- Excellent working knowledge implementing and configuring windows-based servers and end-user computers

- Experience from small user environments (1-2 servers, 10-15 clients) to multi-datacenter enterprise environments

- Excellent knowledge and experience in implementing VOIP platforms

- Proven consultancy skills, applying technical knowledge and skills to provide solutions fitting within the clients wishes and budget

- Ability to train, motivate, and supervise colleagues

- Team player, but responsible and very able to work independent

CERTIFICATIONS AND TRAINING

- MCSE Windows 2003 (certified)
- Kaspersky Anti-Virus for Windows Workstations and Servers (version 6.0) (certified)
- ITIL Foundations 2.0 (certified)
- HK364S, LeftHand: HP StorageWorks P4000 SAN Configuration and Administration (certified)
- TC-101e Implementing the ShoreTel IP System
- Citrix XenApp 6.5 Advanced Administration

- VMW25 - VMWare VSphere 5.5 Advanced Administration
- UDEMY – Plan, implement and manage MS Azure Intune

<div style="color:gray">PROFESSIONAL
EXPERIENCE</div>

SENIOR SYSTEM ENGINEER – INTUNE / AUTOPILOT – GEMEENTE HOEKSEWAARD – MAASDAM, THE NETHERLANDS

2019 – present

Hired as a freelancer to design and prepare the environment for an automated workplace migration from thin clients to 500+ laptops.

- Designed and implemented a fully automated Autopilot deployment, including automated group membership of new devices

- Designed and implemented a whiteglove strategy, including automated device encryption

- Designed and implemented Onedrive strategy, redirecting all local folders to Onedrive for Business and disallowing personal use of Onedrive

- Designed and implemented application delivery (Office 365, Citrix LTSR receiver, etc.)

- Consulted on DRS strategy for redundant datacenter cluster setup

- Consulted on network adjustments, computer certificate implementation through Azure and wireless network redesign

SENIOR SYSTEM ENGINEER – CITRUS ANDRIESSEN – OISTERWIJK, THE NETHERLANDS

2018 – present

Within the System Engineering team, we've started upgrading, professionalizing and migrating the mess that was left behind by years of mismanagement.

As a senior system engineer the following projects were my responsibility:

- Fully migrating the infrastructure servers (16) to Azure, including design, scaling and testing. Implemented a new IP structure, consolidated 4 different SQL servers and left behind an environment easily to manage and maintain

- Replaced an old Cisco ASA firewall with 2 Fortigate firewalls, redesigning the network topology and increasing security and uptime by implementing solid rules and policies, and setting up internet redundancy. Implemented SSL VPN as a replacement for Direct Access

- Designed and implemented an enterprise grade CA infrastructure, including an offline root CA and a separate webserver

- Designed and implemented a redundant radius environment, based on NPS, through implementation of PEAP and server certificates

- Setup and configured a new 2019-based SCVMM environment

SENIOR SYSTEM ENGINEER – ACCESS ICT SOLUTIONS – EINDHOVEN, THE NETHERLANDS

2015 – 2018

As part of the system engineering team I've been consulting, supporting and maintaining a wide portfolio of clients; from small to large enterprises. The last year, I've taken on the responsibility of procurement, creating and expanding a large network of suppliers to find the best hard- and software solution (and price) for my clients.

As a system engineer, I've been working on several projects, including but not limited to:

- Designing, implementing and supporting a multi-site controller based Wifi network, over 250 access points, for a school environment, including implementation of STP throughout the existing network

- Designing, implementing and configuring a full hybrid Office 365 environment

- Designing a full IT environment from scratch, supporting 75 users but with the capability to grow to 400, including a virtual environment based on a Hyper-V cluster, full Office 365 hybrid environment, Cisco network, redundant datacenter server design, multi-factor authentication, hybrid Active Directory environment based on Azure, full flash-based storage based on Huawei

- Designed, implemented and maintained several Shoretel UC VOIP environments

- Migration from a homebrew ERP / CRM environment to Exact Online

- Scaling and maintaining SAP, including database sanitation

SENIOR SYSTEM ENGINEER – LMS INTERNATIONAL, A SIEMENS BUSINESS – LEUVEN, BELGIUM

2012 – 2015

Started as a system engineer with main responsibilities being Active Directory, DHCP, DNS, Citrix, WSUS, HP Dataprotector backup solutions, VMWare, and being the first point of contact for our global IT team.

- Implemented 20 new domain controllers

- Setup DNS scavenging

- Cleaned up Active Directory, raised the functional level to 2008R2

- Sanitized and maintained the inherited Citrix environment.

After 1 year, LMS was bought by Siemens and since then we're actively integrating and migrating our environment within theirs. Within these 2 years I've done the following:

- Setup a whole new WSUS environment
- Setup a global DFS infrastructure
- Setup a global WDS infrastructure
- Finalized a full client migration to the new domain.

SERVICE DELIVERY MANAGER – MOBISTAR – BRUSSELS, BELGIUM

2011 - 2012

Within the Service Delivery Team working on implementing the Business Pack at the clients of Mobistar, starting from receiving the contract until the client is live. The Business Pack of Mobistar is a VoIP solution over xDSL, including data and mobile. Highlights:

- Communicated effectively with multiple departments and the client to plan installations
- Technically assisted the on-site engineers to complete the installations
- Assisted my colleagues on technical and procedural issues
- Informed and assisted the clients with technical questions and advising on the most practical solutions
- Informed the clients on the several steps in the process needed to complete the installations

SYSTEM ENGINEER – HOB ELECTRONICS / B-PORT – SON, THE NETHERLANDS

2008 - 2011

- Implementing various Windows-based server environments, starting from scratch, advising the customer in creating a reliable network, designing, implementing and maintaining a solid base for a productive company.
- Installing and maintaining server environments, including:
  - Setting up, maintaining and migrating domain controllers with Active Directory structures, including DNS and DHCP
  - Installing, virtualizing and configuring Terminal Server environments
  - Installing, migrating and virtualizing Exchange Servers
  - Installing and configuring Forefront servers
  - Installing, configuring and migrating print servers
  - Installing, configuring and migrating fileservers
- Implementing VoIP-solutions from scratch, advising and assisting the client on technical issues, supporting and administering installed solutions
- Supporting basically all sorts of issues that can come up within a windows environment, from client side to domain-based problems.

- Pro-active maintenance at server level, testing and running updates, reading log files and acting according procedures
- Consulting different client in optimizing their server environment and lowering the total cost of ownership by the use of virtualization and simplifying the infrastructure, making more use of an existing environment.

SUPPORT OFFICER – CTRL CREW – ANTWERP, BELGIUM

2007 - 2008

- Working as a technician, on-site and at the atelier. Giving support on all possible end-user problems, e.g.: Installing and configuring wireless networks, removing viruses and spyware, making back-ups and reinstalling computer systems as well as the implementing of new networks, new systems and back-up solutions
- Implementing VoIP-solutions from scratch, advising and assisting the client on technical issues, supporting and administering installed solutions
- Giving training to end-users on common use of personal computers as well on the practical use of Office 2007.

EXCALIBUR / CIN-AGENT – THE GEM – BELFAST, NORTHERN IRELAND

2006 - 2007

- Excalibur is a business unit within Gem who handle the overflow for several different clients within Gem. Excalibur has proven to take on a lot of responsibilities and is expected to deliver extremely high quality work. Excalibur is considered to be a breeding ground for multi-talented agents
- As a CIN agent I was the first point of contact for any Cisco customer, partner, reseller or employee. Within this function I helped Cisco customers create technical support cases, contact resellers and directed calls towards Cisco employees

SERVICE DESK ENGINEER –INTERPOLIS – TILBURG, THE NETHERLANDS

2003 - 2006

Started out as a service desk engineer for a major insurance company. Provided front-office support for 7200 employees by phone and e-mail, fixing software issues on-site. After a year I combined this with a PR/Communication function where I managed the company's intranet, became the editor for an internal e-magazine and made several websites for different projects.

EDUCATION

HAN – NIJMEGEN, THE NETHERLANDS – 1999-2000

Sociaal Pedagogische Hulpverlening (Social Pedagogical Assistance) – Followed several courses for one year

KONING WILLEM II COLLEGE - TILBURG, THE NETHERLANDS 1994 - 1999

HAVO (Higher General Secondary School) (Graduated)

LANGUAGE SKILLS

- Dutch: Mother tongue, fluent in speech and writing
- English: Excellent, fluent in speech and writing
- French: Novice, basic level in speech and writing
- German: Novice, basic level in speech and writing